



PAREKH MEDICAL CLINIC-PATIENT RIGHTS

As a patient, you have the right:

- To have your personal dignity respected
- To the confidentiality of your identifiable health information
- To enjoy personal privacy and a safe, clean environment and to let us know if you would like to restrict your visitors and phone calls
- To be informed (or your support person to be informed, where appropriate) of your visitation rights, including any clinically necessary restriction or limitation on such rights
- To be free from all forms of abuse or harassment
- To have your cultural, psychosocial, spiritual, and personal values, beliefs and preferences respected
- To receive care regardless of your age, race, color, national origin, culture, ethnicity, language, socioeconomic status, religion, physical or mental disability, sex, sexual orientation, or gender identity or expression
- To know the rules regulating your care and conduct
- To be informed and involved of decisions that affect your care, health status, services or treatment
- To understand your diagnosis, condition, and treatment and make informed decisions about your care after being advised of material risks, benefits, and alternatives
- To knowledgeably refuse any care, treatment and services
- To be informed of unanticipated adverse outcomes
- To receive information you can understand

As a patient, it is your responsibility:

- To give us complete and accurate information about your health, including your previous medical history and all the medications you are taking
- To inform us of changes in your conditions or symptoms, including pain
- To let us know if you do not understand the information we give you about your condition or treatment
- To follow our instructions and advice, understanding that you must accept the consequences if you refuse
- To pay your bills and make arrangements to meet financial obligations arising from your care
- To follow our rules and regulations
- To keep your scheduled appointments, or let us know if you are unable to keep them in advance
- To be considerate and cooperative and to respect the rights and privacy of other patients in the clinic

